### 1. Describe a person you know who likes to talk a lot.

### You should say:

- Who this person is
- How do you know him/her
- What he/she likes to talk about
- And explain how you feel about this person.
- I know many people who are very talkative but here I am going to talk about my cousin Rubina, who is the most talkative person known to me.
- She is my paternal uncle's daughter and lives next door.
- She is fifteen and is studying in 10th class.
- She is tall and beautiful and has a fair complexion.
- She has dimples on both cheeks when she smiles.
- She has jet black curly hair and generally leaves her hair loose.
- She is such a chatterbox that when she is around, you don't need any TV or radio for entertainment.
- She can go on and on and sometimes I wonder from where she gets all the energy to speak so much.
- She is loved by all in our family and even in the neighbourhood.
- She is fond of watching movies and then she tells me the story in so much detail that I feel I
  have actually seen the movie.
- She has a great sense of humour and can lighten up any tense situation.
- She is very good at studies and wants to become a lawyer.
- I believe she will be a very good lawyer because she has good communication skills.
- No one can feel bored in her company.
- She is an extrovert and can make friends very soon
- She is also very conscious of her health and goes for morning walk daily.
- She used to be very chubby in childhood but now she has shed off the extra kilos and looks very fit.
- Sometimes her talkative nature has put her in a lot of trouble.
- Many times her teachers have punished her in class for talking a lot.
- I remember once she was made to stand out in the sun for one hour in the scorching heat of the sun.
- She was on the verge of fainting but even that could not quieten her.
- I love this cute chatterbox and when she is quiet, I feel something is wrong and I don't like it.

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1. What communication skills does a talkative person have?

A talkative person often has good verbal communication skills, meaning they can express their thoughts and feelings clearly. They should also possess active listening skills. By listening well, they can understand others well which will allow them to engage in conversations more effectively.

2. Is it good to be talkative?

Being talkative can be good in certain situations. It helps build connections, make friends, and share ideas. However, it's essential to balance talking with active listening to have meaningful and respectful conversations.

- 3. How should parents encourage their children to talk more? Parents can encourage their children to talk more by creating a supportive environment where their opinions are valued. Engaging in open-ended conversations, asking about their day, and actively listening to their responses can foster communication.
- 4. How should people encourage children to express themselves when being asked questions that they are afraid to answer?

To encourage children to express themselves when facing difficult questions, it's crucial to create a friendly environment. Parents or teachers can reassure them that it's okay to share their thoughts. They should also put emphasis on understanding the child rather than just giving correct answers.

- 5. On what occasion do you think a child should talk less than usual? A child might need to talk less than usual in situations where silence or listening is more appropriate, like during a class lesson, when others are speaking, or in places requiring quietness, such as a library.
- 6. What jobs need employees to be talkative?

Jobs that require employees to be talkative include sales positions, customer service roles, and public relations. These professions involve interacting with people regularly, where effective communication is essential for building relationships and addressing inquiries.

7. What communication skills are important?

I believe verbal communication skills are the most significant and must be honed in every individual. The communication in everyday life revolved mostly around verbal skills rather than written communication or non-verbal communication.

Good interpersonal skill is also a top requirement in the jobs these days.

8. Are you talkative?

No I am not a person who speaks a lot. I mostly speak when I am asked to or when some situation requires my opinion. I believe in the philosophy that one should speak less and think before speaking.

9. Are most Indian people talkative?

I guess, yes, most of the Indian people love to talk and it is evident by the large amount of noise you can hear at the public places like railway stations, malls etc. I think one of the primary reasons that Indian people love to talk is the fact that Indians love to socialise. They like to know each other's well being and discuss what is going in one's life

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- 10. What jobs need employees to be talkative? m a k k a r \_ | E L T S The first job that comes to my mind would be of a Radio Jockey because talking is the primary thing they have to do in their job. They are supposed to entertain people by talking a lot, cracking jokes. Another job, I would say, could be a teacher as they have to give lectures to the students, which involves a lot of speaking.
- 11. Should children be encouraged to talk more?

I believe teaching communication skills to children is very important and they should definitely be encouraged to speak. They should also be taught when they should speak more and when they should speak less because speaking more is not important but speaking the right thing is.

## · Do you know?

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# 2. Describe a place where you would like to go to relax. (FUTURE TENSE)

### You should say:

- Where it is
- When you would like to go there
- What you would like to do there
- And explain why you would like to go to this place

Or

Describe a place where you are able to relax (PRESENT TENSE)

- Where it is
- What it is like
- How often you go there
- and how you feel about this place
- Relaxation is important in everyone's life
- Everyone has different ways of relaxation
- Elderly people go to religious places and parks to relax
- Young people have a lot of pent up energy, so they go to gyms and discos to sweat out that energy, and relax.
- I usually go to a gurdwara to relax.
- I go there once or twice a week
- Whenever, I go there, I do circumambulation of the holy book inside the main hall, and pay obeisance to the almighty.
- There is a well-maintained fish pond in the gurdwara, which has many different species of fish.
- I just sit on the steps of the pond and listen to the holy chants going on all the time there.
- It gives me great relaxation and peace of mind.
- Last Sunday, I took some bread from home and fed the fish.
- There are two catfish among the other many, who seem to be talking to me.
- I know it is all my imagination, but I love it over there.
- I feel that the tempo of life has slowed down a bit.
- It is so relaxing to watch the movements of the fish in the water.
- This activity takes away all the physical and mental tiredness away from my body.
- I feel very light-hearted after that.
- Even though there is always a great rush in this temple, yet one can find peace and quiet over there.
- Sometimes, I offer voluntary services in the community kitchen over there.
- Free food is offered to one and all in the community kitchen and this service is round the clock.
- So, this is the place I go to relax.



1. Do people have enough places to relax in your country?

Yes, there are many places in my country where people can relax. As a first option, they can spend their leisure time in parks and open areas where they can just sit around or talk to other people. Second option, which is preferred by many in my country is visiting places of worship which offer a very peaceful environment for relaxation or meditation.

2. What do people usually do when they are relaxed?

I think that the only thing people do these days while relaxing is to scroll some social media applications on their mobile phones. However, there are better options like doing meditation, going for a walk, or may be talking to friends or family members.

3. Is physical activity good for relaxation?

Mostly people think that relaxation means to just sit around and give rest to the body after a hard day at work or doing some physical activity but I think in today's world relaxation is more about the mind. People hardly do any physical activities these days and are constantly stressed about work or other tasks. Physical activities like sports help in release of hormones such as endorphins and dopamine which make one feel relaxed.

- 4. Do you think that spending time in front of a screen helps people relax?
- I think it depends on the number of hours a person is spending in front of a screen, and the content they are watching. If someone is watching leisure content on TV for 30 minutes or an hour that can help them to relax but beyond that it would make one's mind and eyes feel tired even though they might have the belief that they are relaxing.
- 5. Do people have to spend a lot of money to relax?

Definitely not, according to me the best way to relax would be to hit the snooze button and have a good sleep, and thankfully the government does not charge us for sleeping.

6. Do people nowadays have more ways to relax than in the past?

Absolutely yes, there are so many more options available now as compared to the past. Moreover they are easily accessible and affordable to. For example, almost every town has massage and spa centers where one can relax, in fact lot of gyms also have sauna facility for relaxation.

- 7. How do students relax themselves?
- Students relax by going out with friends or just lazing around at home. Sometimes they even get relaxation by going to the gym. Actually a gym is the place where they release their pent-up energy and then feel relaxed.
- 8. What activities do employers organise to help employees relax? Employers organise group excursions for their employees to relax. Some employers also provide gym facilities in the workplace so that the employees can sweat out their stress.
- 9. Do people now have more ways to relax than in the past?



Yes, people have far more ways to relax than in the past. Technology has given many new ways to spend free time and to feel relaxed. People play online games and chat with their friends across the globe to feel relaxed.

10. Do you think natural sceneries are more helpful than indoor activities?

Yes definitely natural scenery is far more relaxing than indoor activities. Nowadays people are suffering from nature deficit disorder, which means that they are spending less time with nature and more time indoors.

11. Do you like to visit movie theatres?

Yes, I like to visit movie theatres. Once in a month or two I watch a movie in the cinema.

12. Where do Indian people like to go on weekends?

Indian people like to go cinemas, shopping malls, and restaurants on weekends. Sometimes they go to their relatives' homes

13. What do old people do to relax?

Old people go to religious places. They go to parks and sit on the benches and talk with others of their age

14. What is the importance of relaxation?

Relaxation is very important. It recharges one's batteries. After relaxing people can work better and students can study better.

15. What are the ways people relax themselves?

People relax in different ways. Some go to parks, some go to religious places, some just sit at home and listen to music or watch TV. Young people have a lot of pent up energy, so they go to gyms and discos to sweat out that energy, and relax.

and restaurants for relaxation. Young people sweat out their stress in discos and gyms for relaxation.

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### 3. Describe a long-term goal you would like to achieve.

### You should say:

- What the goal is
- How long have you had this goal
- How you would achieve it
- And explain why you set this goal.

Describe a goal you want to achieve in the future or Describe an ambition that you have had for a long time

- What the goal is?
- What would you do to achieve it
- When will you achieve
- Explain why you want to achieve it
- Setting goals is very important in life.
- Goals give a direction to life
- If we don't have a goal, we don't have anything to work for.
- I set up short time goals for myself such as doing well in exams and working hard to achieve those goals.
- But, my ultimate long-term goal is to give a comfortable life to my family.
- I have seen my family struggle for finances (money) at times, and so I want them to lead an easy life
- I have just completed my senior secondary / graduation here, and I plan to go abroad for my higher education.
- So, I understand that I have a long way to g before I can achieve my goal.
- First, I will complete my higher education in Canada, and then, hopefully, get a good job and start earning well.
- I have seen my relatives, who are in Canada, lead a very lavish lifestyle.
- My parents now look upon me to give them such a life.
- They have saved some money to send me to Canada.
- I know that I will have to work part time to cover my overhead expenses.
- I don't want to put any more burden on my parents.
- I hope I am able to achieve my goal one day.
- I also want to be a productive member of society.
- I believe that if God has given us more than others, we should share something with the poor.
- I would be very happy, if I am able to achieve all that.

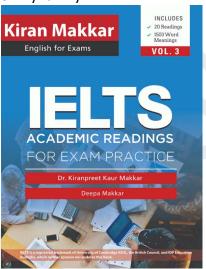
#### Or

- A big dream I have is to go and study in Canada.
- I've been thinking about this goal since I finished my senior secondary school.
- My plan is not just to study there but to eventually make it my home and bring all the comforts to my parents.
- For a while now, I have been working on this goal step by step.
- First, I need to clear a test called IELTS.
- It's like a key that opens the door to studying in Canada. So, I'm preparing for that.
- After I clear IELTS, my next step is to apply to Canadian universities.

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- I want to study something I really like, maybe something related to computers.
- Choosing the right program is important to get a good education and also to have good opportunities in Canada.
- Once I get admission to a university, I'll be flying to Canada for my studies. It's a big step, and I'll be away from home, but it's exciting because I'll be learning new things and meeting new people.
- The reason I set this goal is because I want to make my parents proud and happy.
- They have always supported me, and this is my way of giving back to them.
- Canada is known for being a nice place with friendly people and good opportunities.
- I believe studying there will not only help me learn new things but also open doors for a good job.
- Being in Canada, I can work hard, build a good life, and eventually bring my parents to live with me.
- I want them to have all the comforts and happiness.
- It's a long-term goal, but I think it's worth it because it's not just about my dreams; it's also about making a better life for my family.



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1. What goals should a society have?

A society should have goals that focus on the well-being and progress of its members. These may include ensuring access to education, healthcare, and employment opportunities, promoting equality, and fostering a safe and supportive community. Goals should aim to create a society where people can live fulfilling lives with dignity and mutual respect.

2. Do people need to have goals?

Yes, people need to have goals as they provide direction, motivation, and a sense of purpose. Goals help individuals plan for the future, make positive choices, and overcome challenges. They act as a roadmap, guiding people toward personal and collective achievements.

3. What goals do people at your age have?

People at my age often have goals related to education, career development, building relationships, and personal growth. These goals may include completing a specific level of education, securing a job, and developing skills that contribute to a fulfilling and meaningful life.

4. Is it necessary to give advice to children?

Yes, it is necessary to give advice to children as it helps guide them in making informed decisions, developing good habits, and understanding the values that contribute to positive behaviour. Advice from parents, teachers, and mentors plays a crucial role in a child's upbringing, providing them with insights and knowledge for navigating life.

5. What goals do young people usually have?

Young people usually have goals such as completing their education, pursuing a career, establishing financial stability, and building meaningful relationships. These goals contribute to their personal development and future success.

6. What should people do to achieve their goals?

To achieve their goals, people should set clear objectives, create a plan of action, and stay motivated. It's important to break larger goals into smaller, manageable steps, seek support from others, and remain adaptable to changes. Persistence, hard work, and learning from setbacks are key factors in achieving long-term goals. Additionally, maintaining a positive mindset and staying focused on the desired outcome can contribute to successful goal attainment.

7. Should parents set goals for children?

Parents are the best people go set goals for the children. They can help their children in setting goals. They know the temperament of their child and so it is all right if they set goals for them, but at the same time they should keep in mind the aptitude of the child I set realistic goals for him.

- 8. When do young children start to set goals for themselves?
- Children start to set goals for themselves after completing senior secondary, when they have to decide which college to join. But these goals are mainly in consultation with their parents. Once they start earning they start setting goals independently.
- 9. What kinds of goals are not realistic?



Every person has his own abilities. One should set goals according to one's capabilities. If a person will set unrealistic goals, then there are chances of going into depression. For example, if the person is suffering from asthma he should not set the goal of going to Mount Everest.

### 10. Why do people set goals?

People set goals because goals give them a motivation to work hard. They give a direction to life. It is not essential to have very high goals, but without goals there is nothing to work for.

11. What would you feel if you couldn't achieve your goals?

Naturally I would feel dejected, but then I would start working hard again to achieve my goal. I know that perseverance is needed to achieve anything in life. So I would keep working hard till I achieve my goal.

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# 4. Describe a uniform you wear (at your school or company) or you wore at school

- When you wear it?
- Who bought it for you?
- What does it look like?
- How you feel about it?
- Uniform is very important to maintain discipline in schools or even at workplace.
- It also helps in distinguishing between customer and employees or students of different schools.
- This is why every place has a different uniform.
- I do not wear any uniform now, but I used to wear one in my school.
- In fact, in my school we had different uniforms for weekdays and different for Saturday which was the games day.
- For the weekdays, the students had to wear white shirt with steel grey bottoms along with a tie, belt and black shoes.
- But for the games day, it was coloured T-shirts and white bottoms with the school belt and canvas shoes.
- During the winters, we also had to wear a blue coloured blazer with the school motto woven on its pocket.
- This was my favourite part of the uniform as I looked really handsome after wearing it.
- Also, our school uniform was comparatively better looking as compared to other schools in town, so I felt a little bit proud about it as well.
- But I really hated wearing the games day uniform because the white color gets dirty very easily.
- My parents used to buy the uniforms for me.
- They bought it every alternate year because of my physical growth the old uniforms would get shorter.
- I also remember that I used to take great care of my uniform and kept it neat and tidy. This also got me compliments from my teachers.
- In the end I would like to say that not many students understand the importance of wearing uniform, but it must be taught to them.

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1. Why should students wear uniforms?

Uniform instills discipline, a sense of belongingness and pride in a person. Besides a uniform makes it easier for the teachers and authorities to keep count of their students. And for the parents it's an option that brings monetary respite as they do not have to buy a lot of clothes for their children.

- 2. Why should people at work wear uniforms?
- Uniform at work has similar benefits as at school. Besides this certain professions need a uniform to protect them from hazards (e.g., firemen) or to make them stand out (e.g., doctors) so others know where to find them for assistance
- 3. What are the advantages and disadvantages of wearing a uniform?
  Advantages are a homogeneous look, discipline, sense of belonging, protection etc.
  Disadvantages are that it becomes monotonous and takes away the sense of identity and style every individual has.
- 4. Can people tell a person's personality by his or her clothes?

Yes, it has been said, 'a tailor makes a man', and very often one can get a fair amount of idea about the personality of a person from the clothes she/ he wears. Eg somebody who dresses up in bright vibrant clothing has to have a a sunny outgoing personality. Anyone who wears conventional clothes in similar designs and colours would suggest she/ he is very fixed her/his ideas.

- 5. On what occasion should people wear uniforms?
- Since uniform stands for tradition and the organisation one works for so anytime time there is a formal occasion especially when people from outside the organisation are visiting one should wear a uniform.
- 6. Should companies ask for employees' opinions about the design of uniforms? Definitely, the uniform will be more acceptable and worn with more enthusiasm if the employees' opinion is sought.
- 7. Why should students wear uniforms?

Uniforms have a lot of advantages. Firstly, it teaches them about discipline and equality which are important qualities to learn in the childhood.

- 8. On what occasion should people wear uniforms?
- I don't think people should wear uniform for particular occasion because it would be wastage of money. Buying a uniform that one would wear for a single occasion does not make a lot sense to me but if people wear it every day in the school or army it serves a better purpose.
- 9. Should companies ask employees about the design of their uniforms? Yes, companies should definitely do that because when employees will participate in the designing process they will have more respect for their uniforms. They will have a sense of ownership and hence they will wear it more proudly.

- 10. Can people tell someone's personality by his or her clothes? I think it is very difficult to judge someone's personality by looking at what they are wearing. Every individual is different, some like fashion and some do not. So a person wearing simple clothes could be a highly intellectual person or could be an average guy. We can only find out once we talk to them.
- 11. What color would catch people's attention most? I think the bright colors catch the attention most. Colors like red and yellow normally have a striking effect. Also, these colors are not worn by many people, so, one's chances of being the odd one out become higher.

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### 5. Describe a sportsperson/athlete that you admire

- Who is the person?
- What he is like in real life
- What is his/her achievement
- Why do you admire him?
- I think, sports play an integral/important part in our lives and every person has a sportsperson in their life whom they admire either secretly or openly.
- Today, I would like to talk about a sportsperson who has been a constant source of inspiration to me and the millions of other people in our country.
- His name is Virat Kohli and he is a cricketer.
- He plays as a right-handed batsman.
- He is just 35 years old and was also one of the youngest Captains of Indian Cricket team.
- He led the Indian cricket team in all the three formats of the game i.e. One Day Internationals,
   Test Cricket and Twenty Twenty matches
- He is also ranked as one of the world's most famous athlete by the Forbes Magazine
- One of his greatest achievements was leading Indian Under 19 team to victory in World cup tournament
- He Debuted (note the pronunciation debued) for India when he was only 19 years of age and since then he has never looked back and broken a lot of records.
- Currently he has the highest number of International centuries in the game, just one more than the legendary Sachin Tendulkar
- From a personality perspective, he is an aggressive player with a winning attitude and strong commitment towards the game.
- One thing that a lot of people don't know about Kohli is that he lost his father while playing a
  test match for his state team but he still continued to bat and only after he had saved his team
  from losing, he went for the cremation of his father.
- Apart from sports, Virat Kohli also does a lot of charity through his foundation which works for better education and healthcare of underprivileged children.
- He is married to the famous actress Anushka Sharma and they have a 3 year old daughter named Vamika.
- They got married in Italy and it was one of the biggest weddings of year 2017.
- I wish that he will win the twenty- twenty world cup for India in 2024 and lead India to number one spot in all formats of the game.

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1. Should students have physical education and do sports at school?

Yes, students should have physical education and engage in sports at school. It promotes overall well-being, encourages a healthy lifestyle, and teaches essential life skills like teamwork and discipline. Regular physical activity also contributes to better academic performance and reduces the risk of health issues.

2. What qualities should an athlete have?

An athlete should possess qualities such as dedication, hard work, perseverance, adaptability, and good sportsmanship. These attributes not only enhance performance but also contribute to a positive and respectful sports culture.

3. Is talent important in sports?

Yes, talent plays a significant role in sports, providing a natural aptitude for certain activities. However, sustained success in sports requires a combination of talent, hard work, and continuous improvement. Hard work can often compensate for a lack of initial talent.

4. Is it easy to identify children's talents?

Identifying children's talents can be complex as they may develop skills at different rates. Observation, encouragement, exposure to various activities, and supportive environments are crucial in helping discover and nurture their individual talents.

5. What is the most popular sport in your country?

The most popular sport in my country is cricket. It holds a special place in the hearts of people. As people cheer their team, it creates a sense of unity and provides entertainment. Its popularity is reflected in the widespread participation and enthusiasm of the community.

6. Why are there so few top athletes?

There are relatively few top athletes because reaching the pinnacle in sports demands an extraordinary level of dedication, sacrifice, and relentless effort. The competition is intense, and only a small percentage can meet the physical, mental, and emotional demands required to excel at the highest level. The journey to becoming a top athlete is challenging and often involves overcoming numerous obstacles along the way.

7. Do teenagers like exercising in your country?

Yes, in my country teenagers love to exercise, many of them go for jogging in parks near to their homes and some of them also join gymnasiums and sports club for exercising because it helps them in staying fit and healthy

8. Do you think physical education is necessary? Why?

Yes, physical education is necessary because it helps us in staying fit and healthy.

It also teaches us a lot about different sports and nutrition. With the help of physical education, we can learn the right way of doing exercise so that we do not injure ourselves during exercising.

9. How do you think physical education classes affect children's development? Physical education classes help children in learning about their bodies and how to stay healthy. These classes also make them aware about healthy diets which promotes growth among them,

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### 10. What kind of exercises do Indian people like?

Well, Indians love to do all kinds of exercises, but I believe Yoga is the most popular exercise in India as it originated from here. Some people also like running, bicycling, swimming and other sports exercises as well. Going to the gymnasium has also become a fashion among the youth of our country as they like to build strong muscles.

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### 6. Describe a job you would not like to do in the future

- -What is the job?
- -How you heard about it?
- -Why you don't want to do it?
- -How you feel about the job?
- Nowadays, people have a lot of job options and everyone has a preference related to the job they would like to do or not.
- Also, no job is easy nowadays as there is a lot of competition and people have to work really hard in their jobs.
- Some people like to take the challenges that a job brings while some find them difficult. I think it depends on one's interest.
- Today, I would like to talk about a job, which I think is challenging and I would not like to do it in the future.
- It is the job of a car salesman.
- Although it seems like a simple job but nowadays it is not easy to convince people when they go to buy a car.
- There are a lot of responsibilities as well and pressure is always high.
- It also requires one to be extrovert, which I think I am not.
- One of my friends is working as a salesperson and I often find him stressed about his job.
- He has to spend almost 10-11 hours at the car showroom every day.
- And he does not get off on Sunday, as most customers visit the showroom on this day.
- Also, nowadays most of the people do their research online before buying a car so it becomes very difficult for a salesman to talk to them and sell the car.
- My friend is not able to meet his sales targets and always looks worried.
- Moreover, one does not get promotions easily in this job, so it does not seem like a great career option to me.
- In the past, people used to enjoy working as a salesman, but I think it is really difficult.
- I would prefer doing a job related to computers.



1. What kind of jobs do young Indian people like to do?

Young Indian people often prefer jobs in diverse fields, including information technology, engineering, finance, marketing, and healthcare. Many are also drawn to creative professions, such as writing, design, and filmmaking.

- 2. Do young Indian people prefer to choose an interesting job or a job with a high salary? The preference between an interesting job and a high-salary job varies among young Indians. While some prioritize job satisfaction and find interest in their work, others may prioritize financial stability and opt for high-paying positions.
- 3. Do you think it is easier to get a job now than in the past?
  Getting a job now may have different challenges, but with advancements in education and technology, there are more opportunities available. However, increased competition and specific skill requirements may make it challenging for some individuals.
- 4. Is it important to be successful in a job?
  Being successful in a job is considered important by many as it not only provides financial stability but also contributes to personal satisfaction and growth. Success in a job often brings a sense of accomplishment and opens up further opportunities.
- 5. Do you think Al will take over many jobs? Artificial Intelligence (Al) has the potential to impact various jobs, automating certain tasks. While this may lead to changes in the job market, it also creates new opportunities for roles related to Al development, maintenance, and oversight.
- 6. Can Al improve people's lives? If so, how?

Al can improve people's lives by streamlining processes, enhancing efficiency, and providing new solutions to complex problems. It can contribute to medical advancements, make tasks more convenient, and lead to innovations that positively impact various aspects of daily life. However, it also requires ethical considerations to ensure responsible and fair use of Al technologies.

7. What kind of jobs do young people prefer?

The young generation likes to do the jobs which involve creativity and where they can work independently. They also look for jobs that are well paid and require less physical effort. In our country most of the graduates are employed in IT industry. I think they like to work as programmers or IT administrators.

- 8. Some people will lose their jobs because of technology, how to deal with it? I think it is the responsibility of the government to skill these people on new technologies so that they can find new jobs. Otherwise there would be large scale unemployment, which would be detrimental for the society.
- 9. Will you settle down in another country?

Yes, if I get a good job opportunity in a developed country, I would like to settle there. I feel if a person does not settle early than he or she will never achieve success and will always lead a stressful life.

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10. How do young people today decide their career?

The present generation has a lot of options when it comes to deciding their career. In the past the young looked upto their family members while deciding their career but nowadays the youth have lot of role models from different fields and they make their own decisions. Some of them also like to explore different jobs before finalising on one. Moreover, they also do a lot of research looking at future prospects of different jobs.

11. Which do young people generally prefer - boring jobs with higher pay or interesting jobs with lower pay?

Nowadays the young are intelligent, and they understand if they are not doing something they like, they will never be happy. So, they choose the jobs they are passionate about and money takes the backseat.

- 12. Which do you prefer physical work or work involving thinking?

  I prefer intellectual work over work that requires a lot of physical effort. I feel work that stimulates your mind is more satisfying as compared to physical work which is monotonous.
- 13. Do you think today we have less physical labour than we did in the past? Yes, today we have to do less physical work as compared to the past. Thanks to the advancements in technology, our lives are more comfortable convenient nowadays. The work that required strenuous effort in the past can now be done with the click of a button.

### 9. Describe a time when you used a map.

You should say:

- When it was
- Where you were
- What you did
- And explain how you felt about it.
- Using the GPS when traveling by car has become very common, especially while visiting new places.
- One particular incident that comes to mind when my family and I heavily relied on a map was when we had to attend a wedding at a new marriage palace in Ludhiana, India, and ended up getting lost on the way.
- It was the wedding of the daughter of my father's colleague, and we were all invited.
- They live in Ludhiana, and so they had booked a newly opened Marriage Palace named Occasions in Ludhiana.
- It was in the outskirts of Ludhiana.
- It was a sunny afternoon, and we put on the GPS directions on our phone.
- We set off excitedly in our car from Phagwara.
- However, the route to the new marriage palace seemed confusing due to recent construction and road diversions.
- We realized that the GPS wasn't entirely accurate.
- We found ourselves taking wrong turns and ending up in unknown places.
- Finally, we decided to take the help of locals.
- As it was a new marriage palace, we could not get any help.
- Ultimately, we had to rely on the GPS system only.
- After a series of twists and turns, we managed to find our way to the new marriage palace.
- Despite the delay and the initial stress of being lost, the experience of using the map and navigating through the unknown added a unique thrill to our journey.
- Though the situation was a bit challenging and caused some anxiety initially, the teamwork involved in figuring out the correct path and eventually arriving at the destination created a memorable adventure.
- I can never forget that wedding and how much effort we had to put in to reach there.

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1. What do people usually do when they get lost?

Usually nowadays if people get lost they tend to consult Google maps or any such map they may have. The second option they may take is to ask passers-by to give them the directions or call somebody known and ask for the way.

2. What are the differences between paper and digital maps?

Digital maps are a more recent development whereas paper maps have been around for centuries now. Paper maps are easy to read and give a comprehensive view of a place while digital maps on the other hand concentrate on a particular spot and have a more updated view of the area you want to know about.

3. What do you think of in-car GPS navigation systems?

In-car navigation system is a major modern invention. It has made traveling to new places very easy. It has also encouraged people to take tips on their on

4. What do people often do with a map?

Generally a map is used to see the directions and distances to a place, sometimes they may even help one to know how long the journey would take and if there are any traffic jams on the way. Topographical maps even tell about the relief features such as mountains, lakes, jungles etc in a place.

5. Why do most people prefer to use a paper map?

Maps give clear directions to a place and help make one less dependent on others.

6. How does learning to read a map help you learn more about your country?

Map reading shows the extent of the country's boundaries, what physical features it has for example the Himalayas, the aravalies and Shivaliks are major mountain ranges of India. It shows what seas and oceans surround it and which are the neighbouring countries of my nation. It also gives perspective to the direction of the places and my country's placement and size in comparison to other countries of the world.

7. Do you often get lost?

No, I don't often get lost. Nowadays applications like Google Maps have made it very easy and the people who use such apps seldom get lost.

8. Is map-reading skill important?

Yes, map reading skills are important because it gives you an idea about where you are and you do not get lost. Nowadays, apps such as Google Maps have made things easier and even people who do not have the skill of reading a map do not get lost.

9. Are some people good at map-reading than others?

Yes, some people are better at map reading than others. Everyone has different abilities. What is easy for one person may be difficult for the other.

10. Why some people like travelling to other places?



Some people like to travel to other places because they want to know about those places and the culture of those places. They are adventurous by nature and are curious to know about other people and places.

11. Should they find information about the place before going there?

Yes definitely, they should find information about the place before going there. It is important because, for example, if they know the weather of that place then they can pack the clothes accordingly. They can be well prepared about what to carry with them if they know what all they can do there.

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# 12. Describe an occasion when someone or something made noise.

### You should say:

- Who/what made the noise
- What the noise was like
- What you did
- And explain how you felt about it.
- With so many vehicles on the roads noise has become very common in our lives and we have got so used to it that it has started seeming normal.
- However, here I am going to talk about a time when my neighbours children made a lot of noise.
- One day, my dog, Mithu, accidentally scared those children, and it led to quite a commotion.
- It all happened when I was taking Mithu for a walk in our neighbourhood.
- Max is a friendly and playful dog, but he gets excited when he sees children.
- Manpreet and Manthan were playing in the street and Mithu could not stop himself and playfully ran towards them.
- Manpreet got startled and let out a loud scream, expressing his fear.
- It was a sharp, high-pitched sound that caught the attention of everyone nearby.
- Max, sensing Manpreet's reaction, immediately stopped and started wagging his tail.
- Seeing the situation, I rushed over, apologised to Manpreet and tried to calm him down.
- I explained that Mithu was just being friendly and didn't mean to scare him.
- Manpreet still a bit shaken, and expressed his fear of dogs.
- To avoid any more noise and ensure Manpreet felt comfortable, I quickly led Mithu away from him and continued our walk in another direction.
- I also apologized once more and reassured Manpreet that I would be more cautious in the future
- The incident left me feeling a mix of concern and responsibility.
- I took it as an opportunity to educate Mithu and myself on how to approach people more cautiously during our walks.
- In the end, the situation was resolved, and Manpreet appreciated the gesture of understanding.
- I made a commitment to ensure Mithu's exuberance/playfulness didn't cause any more unexpected noise in the neighbourhood.

### OR

- Noise pollution has become an inevitable part of our life.
- Whether we like it or not, we have to tolerate it. We can't escape it.
- Here, I'm going to talk about a situation when there was too much noise.
- A religious function, which we call jagrata or jagran, was held last Sunday in my neighborhood.
- In such functions people sing hymns and chants in praise of Gods and Goddesses the whole night long.
- The function started at 8 PM and went up to 5 AM.
- There is a law against using loudspeakers after 10 PM but people don't abide by the law in the name of religion.
- They do not realize that some people might be suffering from excessive noise.
- I was not able to sleep the whole night.





- I closed all windows of my house to reduce that sound, but it did not make any difference.
- Then I put earplugs in my ears but that too did not work.
- There might have been many other people who suffered like I did that night.
- I am not against any religious event, but I'm definitely against using loud speakers after 10 PM.
- Such laws should be implemented more strictly, and I believe that the use of pressure horns also must be restricted.
- Noise pollution has a negative effect on our mental health as well as physical health.
- It can lead to hearing impairment, Fatigue, Heart problems, Insomnia, Anxiety, Depression and so on.
- It can also reduce the work efficiency.
- One of my uncles has come from Canada and he tells me that in Canada people are not using horns unnecessarily and still the traffic runs very smoothly.
- I hope we all realize the menace of noise pollution and do our bit to reduce it from our lives

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### **Follow Up Questions**

1. What kinds of places should be noise-free?

Places like hospitals, convalescent homes, libraries, museums, cinema halls, educational institutions and examination halls should be noise-free.

2. On what occasions do people need to be quiet?

People need to be quiet around sick people, those who are sensitive to noise, around those who are trying to concentrate or on solemn occasions like paying respects to somebody who has passed away.

3. Can people bring children to these noise-free places?

It's not recommended to have children at noise free places as they cannot stay quiet too long.

4. Why can't people make noise in places like libraries and museums?

Places like museums and libraries are meant to be places where those who are interested in gathering knowledge and information go to. If they are noisy then people may not be able to concentrate on what they come there for.

5. What public morals/etiquette should people follow in your country?

Indians need to respect older people, give honour to all religions, show respect to the dead, be mindful of others' feelings, be kind to others. These are some of the public etiquettes you'll find most Indian's following.

6. Do you think we should allow children to make noise in public places?

It depends on what kind of public place we are in, if it's a park, a playground, a shopping centre etc. children can be allowed to be free but in places that require decorum and peace children should be taught to stay quiet.

7. Is noise pollution serious in India?

Yes, it is. We have noise all around us, most of which can be avoided. There is unnecessary honking of pressure horns from vehicles. Industries are making noise. People use loudspeakers for personal functions, and neighbours are forced to bear the noise.

8. Do you like to live in a noisy place?

No, definitely not. But, unfortunately it is difficult to find places in cities, which are noise free.

9. Do you like to go to noisy places?

Once in a while, I like to attend parties and functions where DJ is playing loud music and I can dance and enjoy with my friends and relatives.

10. Where can you hear a loud noise?

We can hear loud noise all around us. There is unnecessary honking of pressure horns from vehicles. Industries are making noise. People use loudspeakers for personal functions, and neighbours are forced to bear the noise.

11. Do you think that there is more noise in people's lives today than in the past?



Yes, I think so. The number of vehicles is growing day by day. All these are making noise. Industries are also growing in numbers. These are also making too much noise. As these sources of noise are increasing, so definitely we are suffering from more and more noise these days.

12. Do you think that cities will become noisier in the future? Yes, I suppose so. Whether we like it or not, the noise producing things are increasing and so it is quite probable that cities will become noisier in the future.

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# 14. Describe something you do regularly that helps you work and study better.

### You should say:

- What it is
- When you do it
- How it helps you
- And explain how you feel when you do it.
- One thing I do regularly to help me work and study better is taking short breaks to go for a walk.
- I usually do this in the afternoons.
- If the weather is good, I go out for the walk, else I walk within the building where I am at that time.
- Going for a walk helps me in many ways.
- First, it gives my brain a little rest.
- When I've been working on something for a while, my mind can get a bit tired.
- Walking helps to clear my thoughts and gives me a break from staring at a screen or books.
- Also, walking is good for my body.
- Sitting for a long time can make me feel a bit stiff, so a short walk helps me stretch my legs and move around.
- It makes me feel more awake and ready to focus on my work again.
- I usually feel a bit stressed or tired when I've been studying or working for a long time.
- But when I take a break to walk, I feel a lot better.
- The fresh air and movement help to refresh my mind, and I come back feeling more energized.
- During the walk, I often notice things around me, like trees, birds, or the sky.
- It's like a small pause from the busy world of studying.
- This makes me happy and helps me approach my work with a more positive mindset.
- In the end, taking these short walks has become a helpful routine for me.
- It not only makes my mind clearer and my body more active but also makes the whole process of studying and working more enjoyable.
- I feel more balanced and ready to take on the next task after a little walk break.

### Or

- We all make efforts to work or study well.
- I am a student and I also do certain things so that I can study well.
- One such thing is that I always study on my study table and chair and never on my bed.
- I have seen that when I study on my bed, I fall asleep very soon and all my plans of studying till late night go unfulfilled.
- I can also concentrate better when I study on my study table.
- Secondly, I make it a point to switch off my cell phone when I have to study.
- Cell phone is very distracting and if open Whatsapp, then I start chatting with friends and waste precious time
- Another thing I do is that I shut the door of my room so that my siblings don't disturb me.
- Sometimes I play some music while studying.
- This kills the background noise
- I also make it a point that my bed is not cluttered and when I hit the bed, I can sleep soundly.



- I usually study at home, so I take all these steps at home.
- I study mostly in the evening for 3-4 hours every day.
- When I have to study seriously, such as near my exams, I take all these steps.
- By taking all these steps I can study better and also sleep better.

### **Different Types of Sentences for IELTS Essay**

### **Simple Sentences:**

Technology has greatly improved communication.

Education is crucial for personal development.

### **Compound Sentences (using coordinating conjunctions):**

I enjoy reading books, and I also love watching movies.

He studied hard for the exam, but he still didn't get a good grade.

### **Complex Sentences (using subordinating conjunctions):**

Although some people believe that technology hinders face-to-face interaction, I strongly disagree. Since the government implemented stricter environmental policies, air pollution levels have decreased significantly.

### **Compound-Complex Sentences:**

Although she was tired, she continued to work on her project, and she managed to complete it on time.

#### Inversion:

Not only did he study diligently, but he also participated actively in class discussions.

#### **Conditional Sentences:**

If governments invest more in renewable energy sources, they can reduce greenhouse gas emissions.

Should students have more access to technology, their learning opportunities would be enhanced.

### **Comparative and Superlative Structures:**

The number of people using smartphones is higher than ever before.

Among all the cities I have visited, Paris is the most beautiful.

#### **Passive Voice:**

The new policy was implemented to address the issue of income inequality.

Renewable energy sources are being widely adopted to reduce dependence on fossil fuels.

#### **Emphatic Structures:**

It is essential that we take immediate action to protect the environment.

There is no doubt that education plays a vital role in shaping a person's future.

1. Do you think everyone's routine is different?

Well, I would say yes and no. If we categorise routine according to age groups then children's routine is mostly about spending time at school and at home, whereas for adults it is mostly work and home. But if we see individually then not everyone has same working hours, some do morning shifts whereas others work in night shifts. Some stay back at home to take care of their children. In a nutshell, a person's routine varies according to their age group an preferences.

2. Which jobs need a morning routine?

I believe that mostly the 9 to 5 jobs require a morning routine because people have to reach work on time. Some professions that I can think of would be that of a teacher, a banker and a government employee.

3. Is a daily routine important?

Yes it is very important to have a daily routine. It helps a person to stay organised and be more productive, without a routine life would become chaotic.

- 4. How do people organize their routines after getting up in the morning and after work? I would say that mornings are generally busier. After waking and going through morning ablutions, some people tend to do some exercise, read the newspaper, have breakfast and get ready for work. Whereas after a day's of hard work, people generally like to relax in the evening by spending time with family or watching tv before going to the bed.
- 5. Do you think children need to have a routine too?

Yes, it is essential that a routine should be set for children. If there is a proper routine for sleep, play and meals then the children would be more active and happier. It will also contribute to their overall growth.

6. Do you think routine is important for companies?

Well, I am a student so I can't say much about the routine in companies but generally speaking I think routine is an aspect that is important everywhere. Without a routine there would be mismanagement of time in companies.

7. What kinds of jobs need patience?

All jobs need patience. Without patience, things can go wrong and then even more patience is needed, as more time is wasted. So, one can do things better by doing things with patience, and it also saves time.

8. Do you think people need to be patient in their free time?
Yes, of course. The age old adage - Haste makes Waste - has a great meaning even today.
Time is the most precious commodity. So, even free time should be managed well and with patience.

9. Do you think Indian parents should allow their children to do whatever they want to do in free time?

Parents should plan the free time of their children to some extent, especially when children are very small. Even after that parents should keep a watchful eye on them, even if they loosen the reins.

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- 10. What is the routine of people in your country? It is very difficult to generalise. India is a vast and diverse country. Routine depends on age group, gender and occupation. Mostly people go for work in the morning. They watch TV and spend time with friends and family in the evenings.
- 11. What are the routine activities that old people and young people in your country do? Old people go to parks and religious places. Young people go to gyms and hang out with friends.
- 12. What do you like to do in your spare time? I like to do so many things in my free time. Sometimes I listen music, sometimes I watch TV and sometimes I play with my pet dog, Nora.



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### 18. Describe an unusual holiday you had.

### You should say:

- What holiday it was
- Who you were with
- What you did
- And explain why it was unusual.
- Usually, I spend my vacations at my grandparents' place in Mohali.
- Two years ago, my cousin Rajat from Canada also came during the summers.
- He is very adventurous and really wanted to have some fun during his visit to India.
- My uncle suggested a trekking holiday.
- Kasauli is a hill station very near Chandigarh.
- We had never before experienced such a holiday, so it was very unusual for us.
- We packed our things and drove to Kasauli.
- My uncle booked the Kasauli Club hotel for our stay.
- We started early in the morning, around 6 am, and reached the club in 3 hours.
- Then we put our water bottles and some snacks in our backpacks and started our first-ever trek.
- We also had some tea in a thermos flask.
- The air was fresh and chilly.
- There were tall trees and colorful flowers everywhere.
- Some trees were so old that they looked like giants.
- We took lots of pictures to remember our trek.
- We walked for about two hours and then sat down at a place and enjoyed our tea and snacks.
- After that, we walked back to our hotel.
- The hotel was also in a very nice place.
- At night, we dined on the terrace and saw millions of stars in the sky.
- It was magical.
- We told stories and played Antakshari at night.
- Antakshari is a game in which every person sings a song based on the last alphabet of the previous song.
- The next two days, we also trekked on different trails.
- Exploring nature in Kasauli was the best holiday ever.

different religions may take a holiday on the day that is important to them.

### PART 3 Follow Up Questions

- 1. Do you think people in your country have long enough holidays? Yes, I think in the Public sector people get long enough breaks from their work. The same cannot really be said for the private sector though.
- 2. Which holidays are important in your country? The most important holidays in my country are the country's Independence Day ie 15th August and the day she was declared a Republic on 26th of January. Besides these two days Diwali and Christmas are other days that are public holidays. Since my country is a multi faith nation so people from
- 3. Are there any popular places for holidays in your country? Yes, there are many popular holiday places in my country Goa, Bangalore, Mumbai, Shimla, Manali are some of them.
- 4. What are the differences between old and young people when spending their holidays? Youngsters love speed, excitement, thrill, new experiences so they like to go where they can get all this. Whereas, older people like to go to places that are easily accessible, are comfortable to stay and have good food.
- 5. Do you think having holidays help people learn about other countries' cultures? I think visiting other countries gives one first hand experience of a place. How people live and interact, what they eat, how they go about their routine- everything can be easily observed and absorbed by traveling to the actual places.
- 6. Why do some people dislike holidays? People who are workaholic, or like to live their life in a very organised manner or are total introverts are not fond of holidays because they don't know what to do with their time.

## 19. Describe a time when you picked up an item that someone else lost

### You should say:

- What the item was
- When and where you found it
- What you did after finding it
- And explain how you felt about the experience
- There have not been many times when I found something important that someone lost.
- But, I remember that once I was walking from the bus stop to my home, that I saw a small string like thing popping out of a heap of dust
- It was golden in colour, and out of curiosity I pulled it up.
- I was surprised to see that it was the string of a small pouch.
- It must have fallen off and got buried in the dust.
- I opened it and there were about Rs500/- in it and an EasyDay membership card.
- There was no other thing in it.
- There is an EasyDay store in Phagwara, and I thought that I would go there the next day and try to know the owner.
- I told my mother about the pouch, and she was happy that I had thought of trying to know the owner.
- The next day, I went to the Easy Day store and showed them the card.
- They told me that the card belonged to Harpreet Kaur and gave me her number.
- I called her and told her about the pouch.
- She told me that she had lost it only a day before and had searched for it everywhere she thought it could be.
- She told me that it had Rs. 500/-
- She told me to leave the pouch at the store and that she would pick it up from there later.
- She asked my name and address.
- Two days later, someone knocked at our door in the afternoon.
- My mother and I had just taken lunch, and were sitting in the lobby.
- We opened the door and saw a good looking lady standing there.
- She said that she was Harpreet and that she had come to thank me.
- She said that although the amount was not much, she appreciated my effort of going out of the way to return it.
- She had brought a Cadbury's Chocolate for me as a token of thanks.
- Believe me it was the sweetest chocolate I had ever eaten.
- We asked her to have tea with us, and now she is a good friend of my mother and they both are in touch through Whatsapp.

OR

## Describe something that you picked up that was thrown by someone else.

- Where was it?
- When was it picked up?
- What did you do after you picked it up?
- How did you feel?
- I play with my friends in a park near my house every Saturday and Sunday.
- Last Sunday, it was a sunny day, and the park was full of people.
- We played on the swings and had a lot of fun.
- Suddenly, I noticed a boy throw a plastic bottle near the bench.
- I felt sad seeing the litter in such a nice place.
- I decided to do something about it.
- I walked over, picked up the bottle.
- I wanted to put it in the nearby dustbin.
- It wasn't a big thing, but I wanted to help keep the park clean.
- But I also wanted to tell that boy that he had done something wrong.
- He must be around 10-12 years old.
- As I went towards him, he saw me coming with the bottle in my hand.
- I told him that littering was wrong and that he should himself put the bottle in the bin.
- His mother was also sitting on a nearby bench and was seeing all this.
- He looked at his mother and then took the bottle from my hand and threw it in the dustbin.
- After he threw the bottle away, I smiled at the boy and he smiled back.
- It made me happy to know that I had made a small difference.
- My friends saw what I did, and they smiled at me.
- We continued playing and had a great time. I felt proud that I did the right thing.
- I remembered what my parents always say about keeping the environment clean and not littering.
- Later, I thought about how small actions, like picking up trash, can make a big impact.
- It's important to take care of our surroundings.
- I hope everyone does their part to keep our parks and streets clean.
- Even the little things we do can make a big difference.

- 1. What kind of people tend to lose things more often than others?

  People who are careless about things or do not pay much attention tend to forget or lose their things. In some cases, people are often burdened with multiple tasks, also lose things more often.
- 2. What kind of things do people often lose? I think the most common that anyone can lose easily or would have definitely lost multiple times om their life would be keys to the house or car. Other than nowadays people tend to lose everyday things like tv remote or their mobile phone.
- 3. Why do some people find lost things easier than others?

  I believe such people have good memory skills. For example, whenever I lose anything I try to recall the situation or time when I had used that particular thing and then I am able to find it easily.
- 4. What do you think are the reasons why some people pick up lost things and don't give them back? May be they are greedy or sometimes they think that they got it by luck. It could also be that they don't want to spend effort on finding the rightful owner of that thing and they decide to keep it with themselves.
- 5. Should parents teach their children to return things lost by others? Obviously yes, people should never keep anything that doesn't belong to them. So it is important for parents to instil this value in their children as they do not know the difference between right and wrong.
- 6. Why do some people enjoy collecting antiques or second-hand items? May be because of the historical values attached to those items. People who have interest in art often like to collect paintings and sculptures from famous artists. Also, some people think of these items as investment which could bring them good returns in future.

## 20. Describe a person who is good at making people feel welcome in his/her home

### You should say:

- Who this person is
- How you knew him/her
- How he/she makes you feel welcome
- And explain how you feel about this person.
- One individual who excels at making everyone feel exceptionally welcome in their home is my aunt, Mohini.
- I've known her for as long as I can remember, and she has always been the epitome of hospitality.
- As soon as you enter her house, she greets you with a genuine smile and a heartfelt welcome.
- She has a way of making everyone feel special and valued.
- She ensures that guests feel comfortable and at ease.
- She pays attention to even the smallest details, from offering refreshments the moment you arrive to providing cozy seating arrangements and making sure everyone has what they need.
- What's truly remarkable about my aunt is her ability to engage with people effortlessly.
- She's an excellent conversationalist, always interested in hearing about your experiences and sharing her own stories.
- She makes everyone feel included in conversations, fostering a sense of belonging and camaraderie.
- Personally, I feel incredibly fortunate to have such an amazing aunt who embodies the essence of hospitality.
- Her warmth and kindness make every visit to her home a delightful experience.
- She creates an environment that encourages laughter, bonding, and cherished memories.
- Her genuine care and welcoming nature not only make her home inviting but also leave a lasting impression on everyone who has the pleasure of visiting.
- I hold immense admiration and respect for her exceptional ability to make people feel at home.



### Part 3 Follow Up

- 1. Do people in your country often invite others to their homes? Why? Yes, people in my country often invite others to their homes. It is a cultural tradition to welcome guests warmly, and inviting them to one's home is a way to show hospitality, build relationships, and share joyous moments together, especially during festivals and celebrations.
- 2. What do you think of serving food to visitors?
  Serving food to visitors is highly regarded and is seen as a gesture of generosity and care. Offering a variety of dishes is common, and it is considered polite for guests to accept the offered food as a sign of appreciation for the host's efforts.
- 3. What kind of people do you think are more likely to invite others to their homes? People who are known for their warmth, friendliness, and social nature are more likely to invite others to their homes. Additionally, those who enjoy celebrating festivals, cultural events, and family gatherings often extend invitations to share the joy.
- 4. Who are more likely to invite others to their homes, people in the countryside or people in the city?

  Both people in the countryside and in the city are likely to invite others to their homes, but the reasons may vary. In rural areas, the community often has closer ties, making invitations more frequent for social events or celebrations. In urban settings, people may invite others for various reasons, including professional networking or casual get-togethers.
- 5. Are tourist attractions in the countryside more popular than those in the cities? Tourist attractions in both the countryside and cities are popular, but preferences vary. Some tourists prefer the tranquility and natural beauty of rural areas, while others are drawn to the vibrant culture, history, and modern amenities found in urban destinations.
- 6. What facilities are there in the tourist attractions in your country? Tourist attractions in my country offer a range of facilities. Historical sites often have guided tours, museums, and cultural events. Natural attractions provide opportunities for trekking, wildlife safaris, and scenic views. Urban tourist spots offer shopping, dining, and entertainment options. Additionally, many attractions have facilities like restrooms, information centres, and transportation services to enhance the visitor experience.

## 23. Describe an occasion when you heard someone complaining about something in a restaurant/store or other business places

#### You should say:

- When and where it happened
- What he/she complained about
- What the result was
- And explain how you felt about the experience
- I believe that most of the times people receive extremely good service at places like hotels, restaurants, government offices etc
- But sometimes things go wrong and people are left with bad experiences
- Today I would like to talk about one such incident when my friend received horrible service at a restaurant
- It happened during the last summer.
- I had just finished my college and all my friends decided to go for a party.
- One of my cousins from Canada, who is also my best friend was also visiting us during that time.
- So we decided to go to a newly opened restaurant in our city.
- We had heard a lot of good reviews about this restaurant from everyone.
- It was a Chinese restaurant located in the centre of our town.
- When we reached the restaurant we were told to wait for 1 hour as the restaurant was completely full and there was a waiting period to get inside.
- So we had to stand in a queue for more than 1 hour to gain entry inside the restaurant.
- The moment we entered the restaurant we noticed the tables were dirty, so we asked the waiter to clean them.
- It took them 15 minutes to do the cleaning and then ask us for our order.
- We ordered quickly as we were very hungry.
- But despite our repeated requests to hurry up, they took 1 hour to prepare our food.
- My friend then complained to the manager but his response was very casual.
- He said we will have to wait as there is huge rush.
- Finally, our food came and it did not taste good as it was not cooked properly.
- Again my firend complained to the manager but he was not ready to listen to us.
- So we paid the bill and left to eat at another restaurant.
- This was the bad service that we received at a restaurant and it was a horrible experience for all of us.

Part 3 Follow Ups

- 1. How do companies train their staff to deal with complaints?
- I believe that companies train their staff on two fronts. First, they provide the employees knowledge about the product/ services for which they have to handle complaints. Second, they train them on communication skills so that they can handle the complaints for customer in a empathetic manner.
- 2. What do people usually complain about?

Usually people complain when the product/ service they ordered for does not meet their expectation or has some fault in it. I feel that people have less patience these days and they want everything to be perfect and at the same time affordable as well. When there is a mismatch between expectations and what people receive, it leads to complaints.

- 3. How do most people complain, in writing or by other methods? Generally speaking, most of the times people do verbal complaints, in an informal manner. This way they are able to express their displeasure immediately. However when the matter is serious people like to lodge formal written complaints.
- 4. How do people often respond to poor customer service? People are often left disappointed when they receive bad customer service. Sometimes they ignore it by accepting the way things are, but if it really concerns them then they like to complaint about it.
- 5. How would you react if you received a poor service at a restaurant? I would simply inform the concerned staff about the problems I faced during the service, so that they take care about it in future. I would not make a big issue or a scene out of it but if the staff doesn't improve their service then I would stop dining at that restaurant.
- 6. Who are more likely to make complaints, older people or younger people? Honestly, I think age doesn't play a role here. According to me both the age groups are equally like to make a complaint when they receive a bad service because complaints are made when someone is dissatisfied about the service/ product that they have paid for, and this can happen with person of any age group.

### 24. Describe a travel you were looking forward to but was delayed

You should say:

- Where you planned to travel to
- Why you were looking forward to it
- Why it had to be delayed
- And explain how you felt about the experience
- India is a beautiful and diverse country and there are so many things I love about it.
- Unfortunately, its public transportation is not one of them, especially trains and buses in India.
- Trains and buses often get delayed because of reasons like traffic, fog and other unforeseen circumstances.
- Today, I am going to talk about one time when I got delayed because of something unexpected.
- My parents and I were travelling to Ahmedabad for my cousin's wedding, and it was the middle of the monsoon season.
- However, we were travelling through Rajasthan, which is one of the drier parts of India.
- So, we weren't expecting any rain, but nature had other plans for us.
- It started raining about five hours into the journey and it rained incessantly for hours.
- We still thought it was ok and it's just rain and it would subside sometime soon.
- But it didn't.
- In fact, our train stopped at one station because everything ahead was flooded.
- A railway official told us that it was one of the worst floods in the state and the railway tracks were submerged under 2-3 inches of water.
- I vividly remember one scene when we entered a railway office to enquire when the train would leave.
- All the chairs were floating, and the railway officials were sitting on the top of tables.
- When we all think about that journey, it is the first scene that comes to mind.
- Finally, after hours the train moved again.
- We missed the wedding, but we did attend the reception which was the next day.
- When I think about it, I don't remember anything about the return journey.
- The floods did cause inconvenience, but it also made the journey much more memorable.

#### PART 3 FOLLOW UP QUESTIONS

1. What are the main means of transport in your country?

The primary means of transport in India are definitely roadways and railways. Air travel is becoming popular but it is not the preferred option for majority of the population. It terms of public and private transport, I think large chunk of the population still depends on public transport.

- 2. What can the government do to improve transport in your country?
- I think there are two things that government should do. Firstly, they should focus on making the experience of travelling on public transport more convenient and hassle free. They can achieve this by having better last time connectivity and increasing the frequency for public buses and trains. Secondly, they should make public transport more affordable so more and more people are encouraged to use it.
- 3. Do you think travelling was better in the past than it is now? Well it's a yes and a no because in past there was less traffic on roads due to less number of vehicles so people never got stuck in traffic jams. But at the same time there was less connectivity between places so in some cases travelling from one place to another took more time.
- 4. Do you think that tourist attractions help people learn about new cultures? Definitely yes, majority of the tourist attractions in any city are monuments of historical importance and are often associated with the culture of that place. So by visiting such places the tourists can understand more about other cultures.
- 5. What difficulties do people often face when travelling? I think there are multiple challenges that people can face during travel. For example, sometimes it is a struggle to find a public convenience while travelling in remote areas, and most of the times they are not clean. Similarly finding good hygienic food is also a task.
- 6. Do you think technology makes travelling more difficult?

Definitely not, instead it has made travel more convenient. Earlier people had to struggle for directions when traveling some place new but now with help of apps such as google maps, not only people are able to get guided directions but they can also check the traffic and time to reach their destination.

### 25. Describe a time when someone who did quite well in a team (e.g. schoolwork or a community)

- You should say:
- Who this person is
- When you worked together
- What he/she did in the team
- And explain why you think he/she was a great team
- Player
- I have had both negative and positive experiences while working in teams.
- Today, I am going to talk about the best experience I have had.
- I think it was because I had a good rapport with the team members and also because the role, I undertook was something I enjoyed a lot.
- In 12<sup>th</sup> standard as a part of the course of economics, our class was given a team project.
- My teacher made teams of three members and the team members were selected randomly.
- Unfortunately, I did not know any of the other team members in my group.
- I mean I knew their names but nothing more than that.
- So, I was very apprehensive at the beginning, but it all changed with time.
- We were allowed to choose the topic of the project ourselves.
- So, we chose the topic of global economic crisis during 2007-2008.
- All of us were very curious about what happened for such a big crisis and moreover why India
  was not very affected.
- You can say I was the nerd in the team, so I was given the role of collecting data.
- However, both the other team members also helped, especially Rajesh
- I still remember how we spent every afternoon sitting and reading books on the topic in the library.
- We also read some journals on the topic on the internet.
- It was during this part that we three became really good friends.
- I compiled all the information and then all of it into divided different portions and wrote it down.
- The last part of the project was team presentation.
- I was really afraid as I found speaking in front of people really daunting, so Rajesh decided to help me practice for it.
- I think we practiced giving the presentation three four times and that made me much more confident.
- I think we all did really well in the presentation because only two teams got an A grade in the presentation and we were one of the two.
- I still think if Rajesh hadn't motivated me then we wouldn't have done great in that presentation and it made me realise the importance of being a team player.

### PART 3 FOLLOW UP QUESTIONS

1. What qualities should a leader have?

A good leader should possess several qualities, including strong communication skills, empathy, decisiveness, and the ability to inspire and motivate others. They should be fair, approachable, and capable of making decisions that benefit the entire team. Additionally, effective leaders should demonstrate adaptability, resilience, and the ability to provide a positive work environment.

- 2. What should people do without a good team leader?
- People should always find a good leader or try to be one. Without a good team leader, people may struggle with coordination, communication, and direction. A leader provides guidance, sets goals, and ensures everyone is working towards a common objective. Without this guidance, teams may face challenges in staying organized, resolving conflicts, and maintaining focus on the task at hand.
- 3. Does a team's best player make a good leader?

While a team's best player may have valuable skills and contribute significantly to the team's success, being the best player doesn't necessarily make someone a good leader. Leadership requires a distinct set of qualities, including the ability to communicate, collaborate, and guide others, which may not always align with being the top performer.

4. Why do some people dislike teamwork?

Some people dislike teamwork due to personal preferences, past negative experiences, or a desire for individual recognition. Additionally, differences in work styles, communication preferences, or conflicting personalities can contribute to a dislike of teamwork.

5. Do you think young people are good team players?

Young people can be excellent team players when provided with the right opportunities and guidance. They often bring fresh perspectives, adaptability, and a willingness to collaborate. Encouraging teamwork early on helps young individuals develop essential skills for future success.

6. What are the advantages of working as part of a team?

Working as part of a team offers numerous advantages. It promotes collaboration, encourages diverse thinking, and allows individuals to benefit from each other's strengths. Teams can solve complex problems more efficiently, encourage creativity, and provide mutual support, leading to increased productivity and job satisfaction. Additionally, shared responsibilities within a team can contribute to a sense of mutual trust and shared success.

### 27. Describe an interesting activity that you remember enjoying most in your primary school

- You should say:
- What the activity was
- How often you did the activity
- Who you did it with
- And explain why you enjoyed doing it
- Art and crafts play an essential role in our life because they relate us to our traditions and cultures.
- They provide a way to stay connected with the roots of our traditions.
- Here, I would like to talk about an art activity, which I did once at my school.
- I remember I was in 10th standard when I did this activity.
- I participated in an International Art Competition.
- It was at district level and was held in my school.
- I participated with my friend Jatin in this competition and we were representing our school.
- We decided to make a painting which would give a message on a social issue.
- The main message of our painting was "SAY NO TO DRUGS".
- In this painting, I painted a cigarette crushing a person, which showed that humanity is in danger due to drugs.
- The size of the cigarette in this painting was very large as compared to the person to highlight the dramatic impacts of drugs on people.
- On the right side of the painting, my friend drew a large injection, which was killing a person, which showed that excessive use of drugs can lead to death.
- After that we drew a heading in bold letters on the top of the painting.
- The heading was "SAY NO TO DRUGS" which highlighted our main idea.
- After completing the painting we both were pleased to see it because it was looking very attractive.
- The painting was eye catching and our message was clear and loud.
- When the result was declared we were happy as we got second prize in the competition.
- It was a joyful moment for us, we celebrated our happiness by dancing on stage and everyone was clapping for us.
- I was feeling very happy as I gave a clear message to everyone to avoid drugs.
- It was a very good experience for me.

#### PART 3 FOLLOW UP QUESTIONS

- 1. What activities do children often do in your country? In my country children love to play with their peers. They may play with gadgets like an Xbox or play outdoor games like cricket, football and tennis. They may even enjoy playing physical games like catch the thief or hide and seek.
- 2. At what time do children often have activities?
  Usually children's activities are timed after their school hours or on weekends.
- 3. What are the differences between activities at home and at school?

  Activities at school are more structured and time bound, there maybe a lot of activities that may involve a large number of students and maybe more age appropriate. Whereas activities at home may be more casual with no time limit and may be the ones that require participation of fewer people.
- 4. Why do some people like to participate in activities? Activities are a source of excitement and socialisation. They also help to exercise one's mind and body that is why people participate in them
- 5. What activities do people do in their free time? People generally like to catch up with pending tasks or meet their friends and relatives. Some people may indulge in television viewing while others may indulge in some hobby.
- 6. Does technology affect children's activities? If so, how?
  Ans. Yes technology has affected children's activities in a big way. It has made them less active and more sedentary, as a result children are becoming less social and developing lots of health issues.



### 28. Describe a time you had to finish something quickly

You should say:

- What it was
- When it happened
- How you finished it
- Why you had to finish it quickly
- And explain how you felt about it
- I have a bad habit of procrastination.
- I keep putting off things till the 11th hour
- Because of this I have landed up in situations when I don't have enough time to do finish tasks.
- I had to write my finals for Senior Secondary examination in March and submit my project work just before it.
- Naturally, I had reserved the month of February for preparation.
- So, I just took things lightly.
- I was sure one month would be enough for me to do well because I had been fairly regular till my pre-boards.
- In January, my paternal uncle came from Canada for his dental checkup.
- Dental treatment is very expensive in Canada.
- He had a lot of problem.
- Whenever he comes, he stays with us.
- He went for his check up the very next day
- Unfortunately, he was diagnosed with squamous cell carcinoma of the jaw bone.
- He had to receive radiotherapy and chemotherapy and stayed with us for almost 40 days.
- Helping my mother and father to take care of him was more important than anything else, and so I did not have any time for studying or completing my project work.
- After my uncle moved backed to Canada I realised that I only had one week left for submitting my project
- I remember I had to work till late at night and sometimes had to get up very early to finish my project work.
- But I could not do that much justification as I had intended to.
- I got a good lesson that we should not put off doing things unnecessarily for the last minute.
- It is always better to be more organised.
- Future is never predictable and events often go not as planned.
- So, we should value our time and manage it effectively

#### PART 3 FOLLOW UPS

- 1. On what occasions do people have to do things in a hurry? Mostly it's when people are getting late for something they tend to do things in a hurry. For example, I always eat my breakfast in a hurry in the morning because I always get late for my college.
- 2. Why do some people spend a long time on having a meal? Well I read somewhere that if we chew our food properly then it is easily digested by our body. I believe this could be one reason why people tend to eat their food slowly.
- 3. Would people feel more satisfied if they finished doing something quickly? Definitely yes, because everyone is short on time these days. If they are able to complete a job in less time they would definitely feel happy about it.
- 4. What kinds of jobs need to be done quickly? Well, I have never thought about this thing before, but I think professions such as, emergency services, where it's a matter of life and death, people need to respond to the situations as fast as they can. Other than that I can think of fast food business as other example where the job needs to be done quickly.
- 5. What are some examples of work that needs to be done quickly? Like I already mentioned, professions which deal with saving someone's life and places which charge a premium for delivering a certain service in a short period of time, they need to be quick at their jobs.
- 6. What might make some people more productive than others in completing tasks? I think people who focus on one task at a time are more productive as compared to those who multitask, in fact, this has also been proven in many studies conducted on multitasking. Other than that, people should not procrastinate and just focus on finishing the job.

### 29. Describe an exciting activity that you experienced with someone else

You should say:

- What the activity was
- Who you were with
- When and where it happened
- Why you went for it
- And explain how you felt about it
- In recent years, adventure sports have gained a lot of popularity and many youngsters are doing them for the thrill and excitement they offer.
- Even I couldn't avoid their allure and recently went to Rishikesh to do bungee jumping with my best friend Suresh.
- Actually this year, one of our mutual friends went there with his family.
- He did bungee jumping and the way he talked about it, we also got motivated to try it.
- In fact, he talked about it non-stop for a whole month.
- Ultimately, we decided, we had to do it just to shut him up.
- Suresh also has a slight fear of heights, so we also thought that it would help him overcome his fear as well.
- So during this year's summer vacations, Suresh and I went to Rishikesh to try it.
- There are many other places which offer bungee jumping in India, but Rishikesh is the closest and cheapest option.
- Coming to my feeling, I think they kept on changing with time.
- At first I was pretty excited.
- As the actual date came near, my excitement got mixed with slight nervousness.
- I was still excited but I was also slightly afraid.
- Just before jumping, I also contemplated about just cancelling and coming back.
- But then I saw Suresh doing it and I thought, if he could do it despite his fear of heights, why
  couldn't I.
- Thinking that, I just went ahead. Still afraid, but somehow I controlled my fear.
- However, as soon as I jumped my fear vanished and it was all exhilaration.
- I felt like I had just done something impossible.
- The only disappointment was that it lasted for much shorter duration than I had envisioned.

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### **Part 3 Follow Up Questions**

1. What kinds of activities do young people like to do?

Young people like to take part in a variety of adventure sports like bungee jumping, river rafting, paragliding and so on. Besides that, they also like to play conventional sports like football, volleyball, cricket etc.

2. Why do some young people like adventurous activities?

The main reason is of course the thrill that these games entail. The risk involved makes these much more exciting. These sports give a different kind of rush that is impossible to achieve in other sports. Moreover, these sports also help push our mental and physical boundaries and overcome our deepest fears.

3. Do you think old people accept changes?

Most elderly don't like change because I think it becomes difficult to adapt to changes as people grow older. In their youth, people have a sharp memory and flexibility which allows them to quickly learn new things and technologies. However, it becomes much harder to do so in the later stages of life.

- 4. How do exciting activities relieve people's stress?
- I think these activities make people forget about their worries and thoughts and bring them back to the present. And ultimately when they put their lives at risk, they feel that their other worries and stresses are much more insignificant in comparison.
- 5. Can you give some (other) examples of adventurous or risky activities? There are many adventurous activities that people like skiing, mountain climbing, dirt biking, sorbing and so on. In a way, any activities which put our life at risk are adventurous in my opinion.
- 6. What skills do people need to take part in adventurous activities? I think there are only two skills required to take part in adventurous activities, a strong willpower and physical fitness. Physical fitness is a given, but a part of these games is also overcoming our fears and that is only possible through mental fortitude.

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